



EXTENDED WARRANTY EXTRA3

Buying EXTRA3 is less expensive than a repair out of warranty. In case of failure of the product, EXTRA3 will give the right to compensation for a further 36 months from the date of expiry of the legal guarantee of the goods purchased.

In any case, EXTRA3 can be activated within 6 months of purchase of the product and has a maximum duration of 60 months from the date of purchase.

The extension of the technical service applies to all Novasom Industries products.

Why EXTRA3:

- With extended warranties, repair applies no deductible
- Is activated within 6 months of purchase of the product

EXTRA3 is based on the value of the goods purchased and is calculated as follows:

- for amounts up to €200,000 (or the equivalent in local currency) is equal to 8% of the order
- For orders over € 200,000 is considered 8% to 200,000 and 6% on the remaining part

DURATION AND COMMENCEMENT

EXTRA3 is aimed at the continuation of the warranty period of Novasom Industries for three years and will have the effect shown below.

The service offered by EXTRA3 cannot have a duration exceeding 60 ° months from the purchase of the product and will be activated on the first day following the expiration of the original 2 years warranty from Novasom Industries.

DELIVERY MODE

The service will be provided in the same manner and in the same terms set out in the original warranty certificate issued by Novasom Industries and in force at the time of purchase of the property. Should a warranty card not be supplied by Novasom Industries, it will refer to the warranty conditions on the website www.novasomindustries.com.

The repair for single intervention, over the duration of this extension, will cost no more than the product itself

All Exclusions in the original warranty will apply to this extension.

In the event of an excluded event, Novasom Industries will immediately communicate a cost estimate to possibly repair.

For the repair of the product for a covered event there is no cost to the customer.

In the event that the product proves not repairable, the customer can get a replacement or, if not available, a refund of the purchase price of the product. In this case the refunded amount will be reduced of 10%/year considered on the purchase date.

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